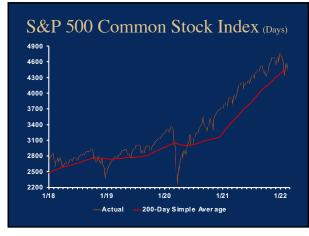


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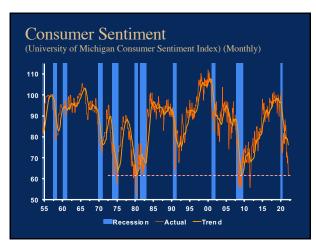


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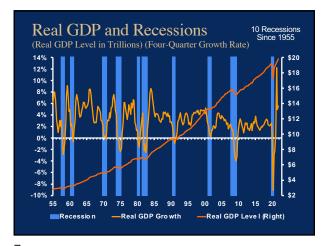


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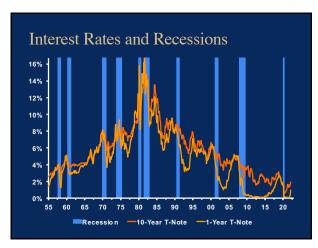


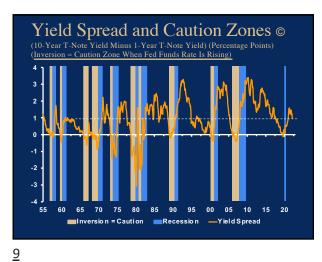
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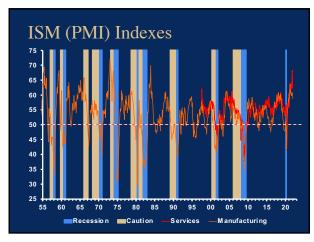




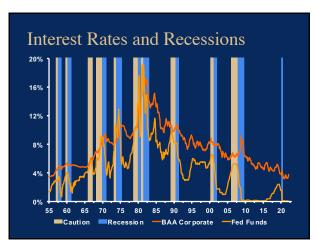
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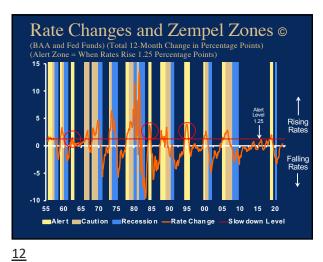


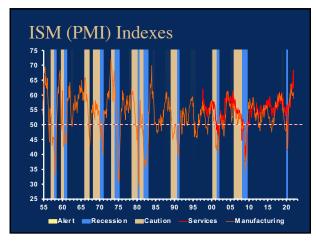


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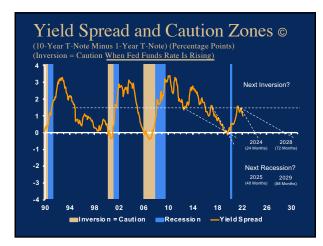
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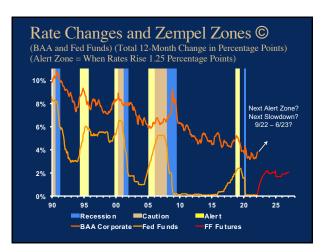
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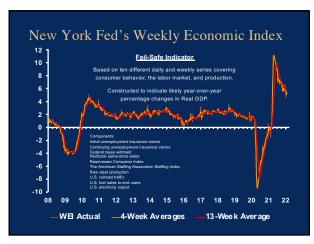
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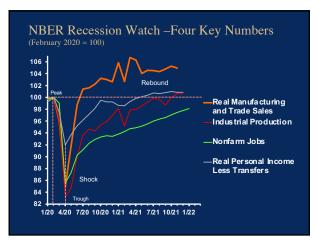
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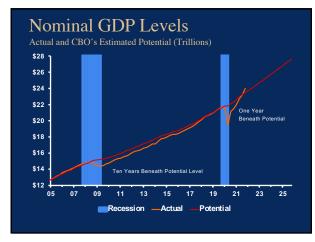
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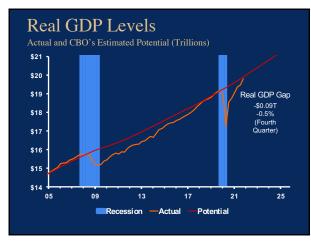
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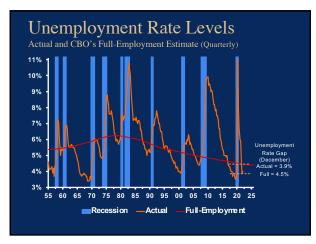
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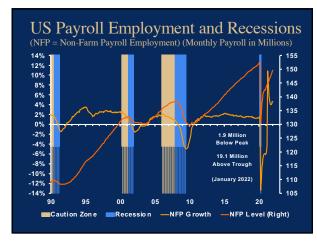
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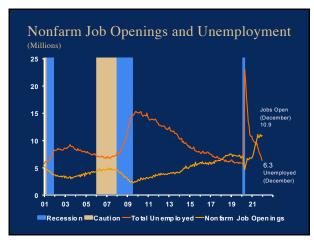
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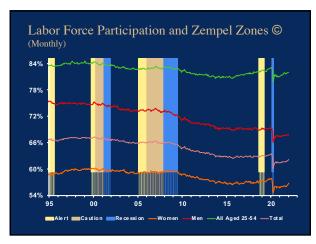
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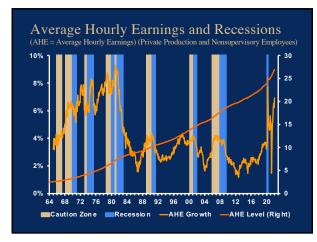
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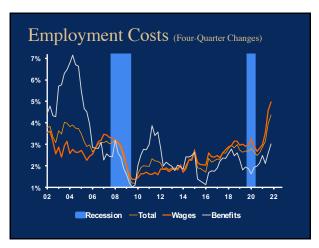
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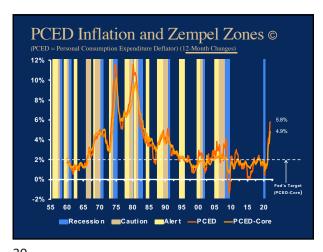
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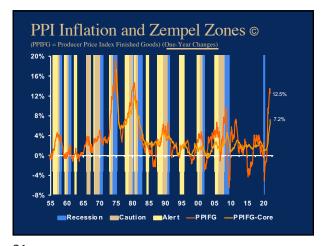
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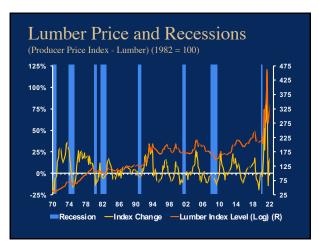
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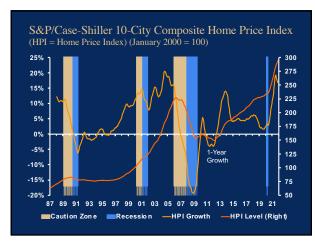
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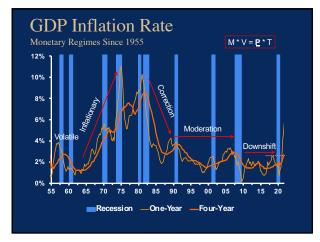
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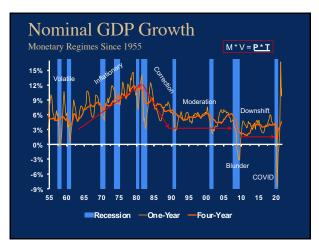
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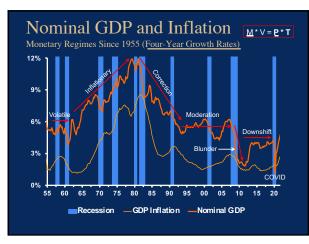
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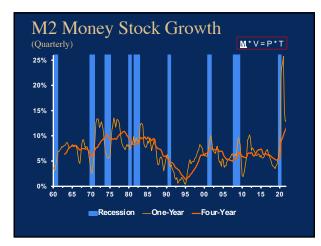
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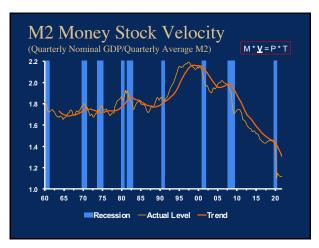
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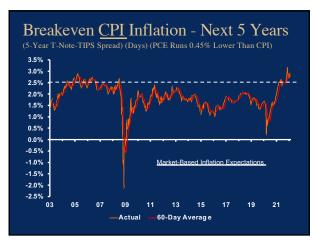
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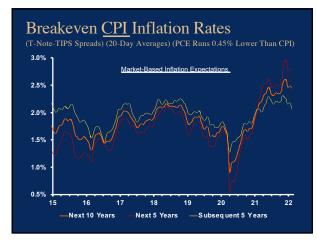
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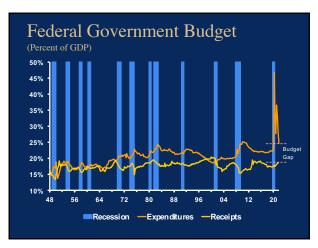
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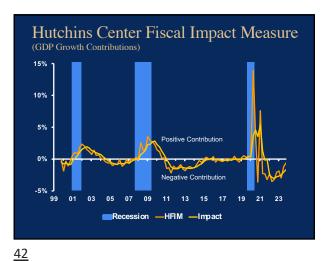
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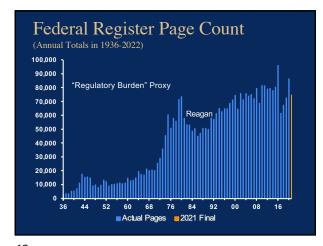


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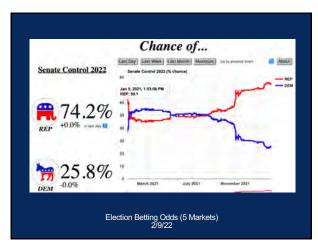


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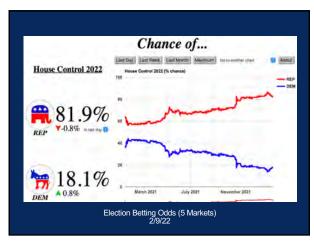




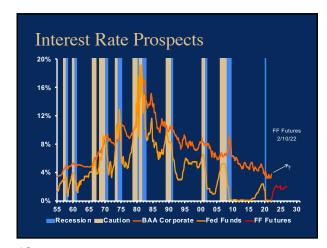
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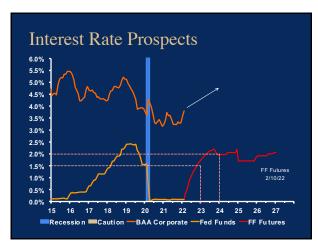
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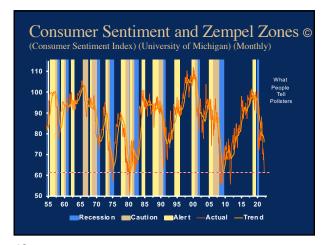
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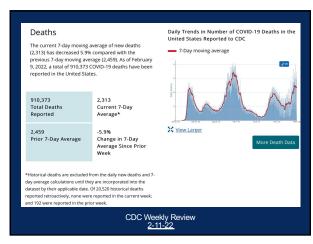
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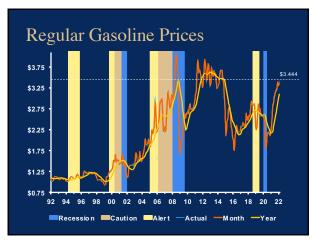
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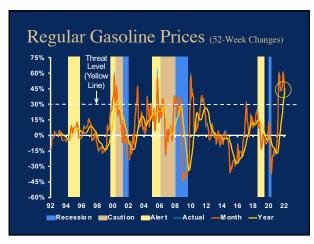
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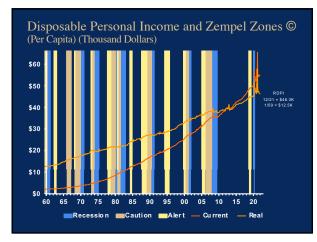
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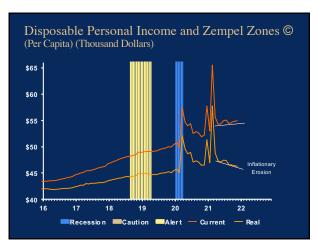
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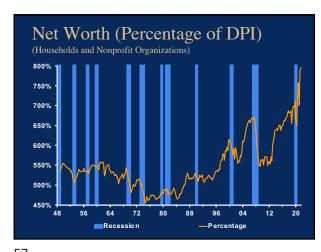
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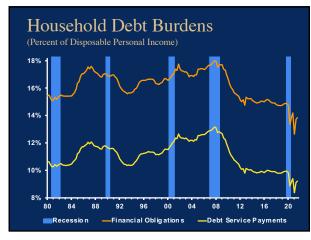
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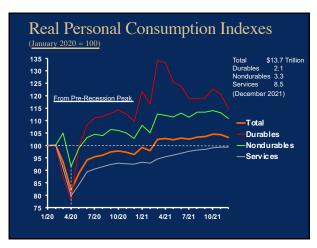
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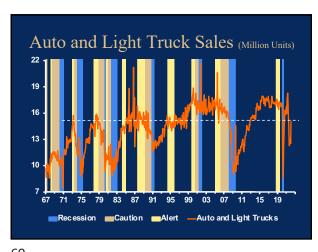
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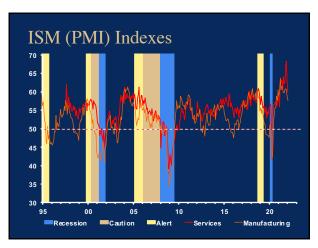
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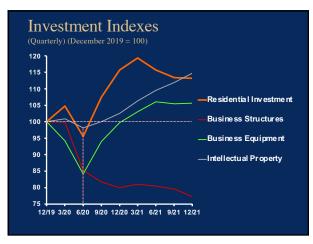
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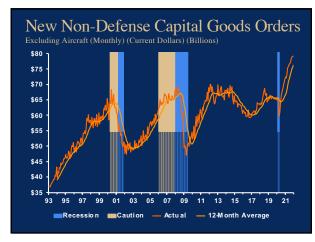
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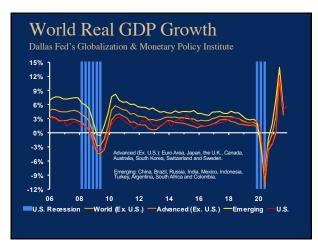
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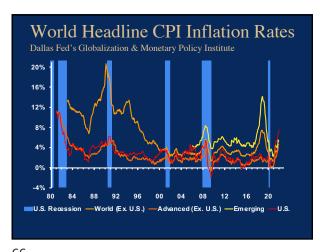
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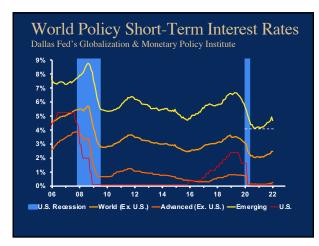
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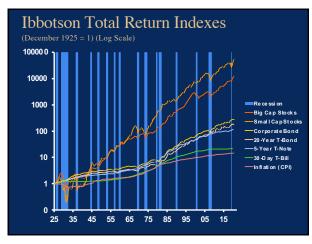
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<u>66</u>



<u>67</u>



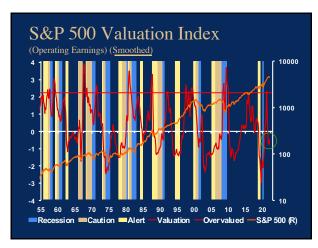
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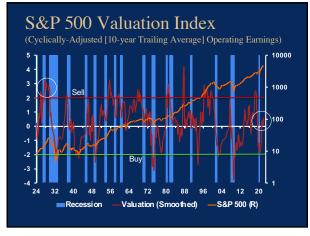
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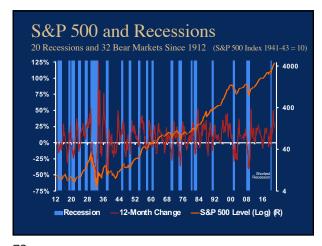
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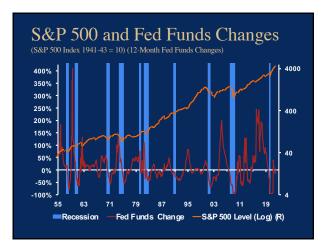
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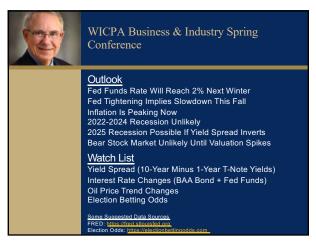
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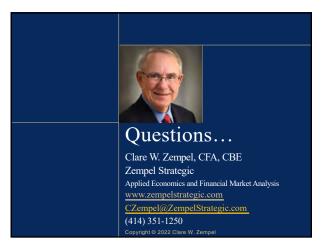
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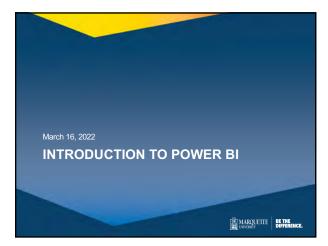
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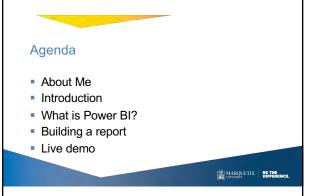


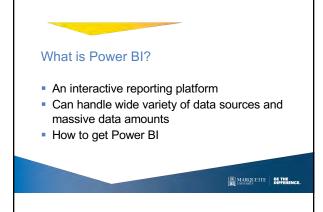
<u>75</u>



<u>76</u>















2



- We thought we were busy
- · We thought we had challenges
- We thought technology would disrupt us
- We thought communications were hard
- We thought remote working wasn't for us

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What just happened??

- Our world changed almost overnight
- How we work changed
- How we behave changed
- What we can/cannot do changed
- How we communicate changed
- How we meet, eat, shop changed

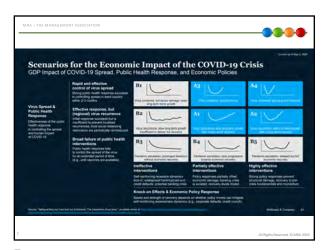
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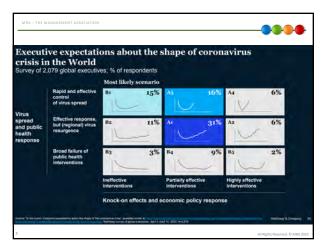
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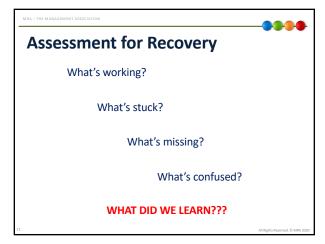










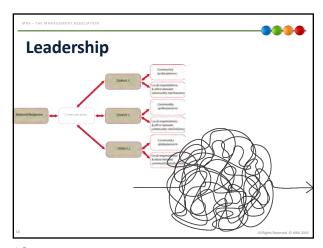


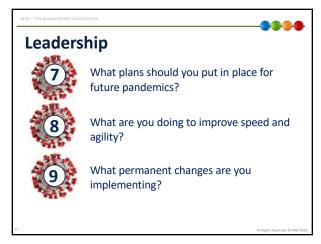




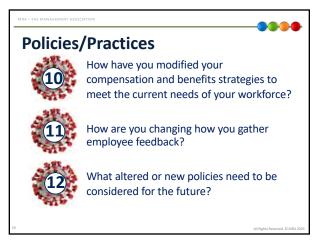




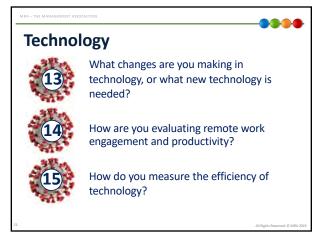




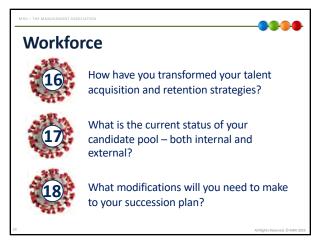


















- Cleanliness is next to Godliness
- Recovery is hard!
- Communicate clearly
- Listen/Pulse Surveys
- Strategy and Transparency
- Strategic Workforce Planning
- Stay Vigilant
- Be able to answer "WHY?"

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What's Next? Who Knows!!



- Summer?
- Flare Ups?
- Any more variants?
- Quarantine State of Mind?
- Mental health?
- Can't we just be done?

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What's Next? Bet On It!

- Safety
 - Policies and the new way work is done
- · Upskilling and reskilling
 - Career transition, succession planning
- Staying vigilant
- Strategic Workforce Planning
 - Recruitment, engagement and communication
- The workforce is not going back to 2019

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ARA – THE MANAGEMENT ASSOCIATION



This Just In! HR 2022

- HR is at the Table
- Data matters
- The workforce looks different
- Workplace fluidity is everywhere
- · Perks have changed
- Leadership turnover is everywhere
- Mental health is top of mind
- Productivity and performance are key

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What did we learn?

- We CAN work remotely
- There are other ways to meet than face-to-face
- Our travel expenses can be reduced
- There are many ways to train our people
- Bad "in-person" managers are even worse "remote" managers
- The state of our technology

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